



CONVERSION UPDATE

I am excited to let you know that over the weekend, August 29 - September 1, 2020 we will be upgrading our data system to offer you a better banking experience. This system conversion will enable us to provide you with many new features and significant improvements in functionality that we were unable to do with our current processor.

Some of the benefits that the new system will allow us to do:

- Enhanced Online Banking - allowing you to customize your own screen
- A much improved Mobile Banking product and Check Capture
- An enhanced Audio Response System
- In house signature pads and ID scanners for convenience
- Easier to read color account statements
- Enhance our current services by adding additional benefits in the future



Here are some important items to be aware of as we approach the conversion date:

- The Credit Union will be closed on Monday, August 31, 2020
- Online Banking, Mobile Banking, and Bill Pay will NOT be available from noon on Saturday August 29 until Tuesday morning September 1.
- We will launch our new Online Banking, Mobile Banking, and Audio System platform on September 1 which will require a new login and password.
- Interest will be posted and all member statements will be issued on August 31 as well as September 30.

Look for a special mailing in mid August which will provide much more details about all of these upcoming changes.



Also there will be updates regarding the conversion on our website as they become available.